

Coach House Arrival

Re: Booking No. 2248020 - 3rd May 2019 - 6th May 2019

Thank you for your full and final payment for your booking at The Coach House. We look forward to welcoming you here anytime after 3pm on 3rd May 2019. Please see below pre-arrival information relating to your stay at The Coach House

ADDRESS

The Courtyard, Kiln Lane, Stowlangtoft, Bury St Edmunds, IP31 3JY

DIRECTIONS

Exit the A14 at junction 47. Follow A1088 towards Ixworth, through Norton, when you reach the Stowlangtoft sign turn right. Follow the road to the end of the wood and bare right again. Continue along road through Stowlangtoft, passing a church and cul-de-sac on the left. Take the next left for Kiln Lane, following signs for Stanton and the Dark Horse Restaurant. Continue past Stowlangtoft Hall and take the next right, sign posted Dark Horse Restaurant. Follow the road across the park and turn left after the second cattle grid. Please park at the far end of the car park. Your property can be found by following the path to the Dark Horse Restaurant. Bear left through the brown door and follow the corridor into the Courtyard. The Coach House is diagonally across the Courtyard on the left.

CONTACT DETAILS

Cath Catchpole - Office: 01359 230210 - Mob: 07979 648840 - Email: cath@stowlangtoftestate.co.uk

ARRIVAL AT THE COTTAGE

You may take up occupation of the cottage at any time after 3 pm on your day of arrival. (We would ask you not to arrive before 3 pm, as time is needed to make the cottage ready).

If you have reserved the cottage for a week but you are arriving on a later day in the week you may take up occupation at your convenience. However, please advise us of your approximate time of arrival.

ENTRY TO THE COTTAGE

You will find the keys to the property in the key safe located above The Coach House sign to the left of the front door facing into the Courtyard. To get to the property from the car park, walk towards the entrance to the Dark Horse Restaurant, take the door on your LHS and follow the hallway to the Courtyard. The key safe combination will be sent to you separately for security reasons.

Instructions for use: Lift the rubber key safe cover, enter the 4 digit combination number by pressing the appropriate buttons, depress the top button to open the compartment, then take keys. If you make a mistake, press down on the central button to reset the lock, then start again. Please close the key safe by re-entering the number code. Replace cover when not in use. Please leave the keys in the safe on vacating the property.

SAFETY

We are concerned that visitors take care when at the cottage. It is essential that children are closely supervised at all times. The garden is communal to the four holiday cottages, and is partially walled, but parents may want to keep an eye on children straying inquisitively into the woods!

LOGS

Depending on the season one basket of logs will be provided in the cottage for your arrival. Additional supplies of logs can be purchased from us at a cost of £5 per basket. Please call us and let us know.

SMOKING & PETS

Please be aware that neither smoking nor pets are permitted in the cottage.

PROVISION OF BED LINEN & TOWELS

Bed linen and towels are provided at the house and the beds will be made up ready for your arrival. A set of bath towels (bath towel and hand towel) will be provided for each guest. Some cot linen is provided, but please bring your own if you prefer. We have two travel cots and two wooden cots, and will do our best to accommodate your requirements with advance notice.

PROVISION OF LINEN FOR TWO WEEK BOOKING

If you are staying at the cottage for two weeks please telephone me, Cath Catchpole on 01359 230210 or 07979 648840, to confirm arrangements for changing bed linen and towels for the second week of your holiday.

COT, HIGH CHAIR & OTHER BABY/CHILD EQUIPMENT

These items will be provided, if you have requested them.

We would be grateful if you could please leave these clean and tidy on departure. Full details of accessories are detailed on the Little Ones Equipment list sent to you separately.

SECURITY DEPOSIT

There will be no charge made against your card so long as the cottage is left in an acceptable condition.

CONCERNS DURING YOUR HOLIDAY

If you have any queries or concerns during your holiday please initially speak to: Cath Catchpole on Tel: 01359 230210 or Mobile: 07979 648840.

DEPARTURE FROM THE COTTAGE

We ask you to vacate the cottage by 10 a.m. on the day of departure. We do ask guests to leave the cottage in a clean and tidy condition, as there is only a limited time to make the cottage ready for new guests. Thank you.

If you have booked the cottage for a week but are leaving on an earlier day you may, of course, leave at your convenience on that day.

Please put the keys back in the key safe when you leave the cottage. If you are leaving on an earlier day than previously advised kindly let us know so that we can arrange for the keys to be removed.

SHOPPING

There are no shops in Stowlangtoft itself, but there is a handy convenience store at Norton (you'll spot it as you drive along the main road), which opens quite long hours. This also doubles as a post office, garage and petrol filling station.

Other Local Shops:

Small village stores can also be found in the outlying villages of Ixworth (3 miles) and Thurston (5 miles), which also has a good bakery.

For a wonderful local butcher, you would be well advised to drive to the picturesque village of Walsham Le Willows (3 miles) to visit Rolfe's (www.rolfesbutchers.co.uk) - serving locals since the 1800s and 2008 winner of the 'best butcher' in the East Anglian Daily Times Suffolk Food and Drink Awards. If staying over Christmas, we would recommend you order your chosen meat from Rolfe's and collect on Christmas Eve (get there early to avoid the queues!).

Farmer's Markets:

We are very lucky to have the renowned Wyken Farmers Market less than 5 minutes drive from us. 9-1 every Saturday for browsing round super stalls (www.wykenvineyards.co.uk).

Supermarket deliveries: Tesco and Sainsburys will both deliver to the House, as will Waitrose (not Ocado).

BURY ST. EDMUNDS

Within 9 miles you will find a host of supermarkets. Tesco, Asda and Sainsburys are all handily positioned just off the A14, and you'll find Waitrose right in the middle of town (with a handy car park for an easy stroll into town to do other shopping).

Pharmacy: Boots and Superdrug are positioned in the Buttermarket, the central market place in Bury.

We hope you have a safe and scenic journey and we look forward to welcoming you at The Coach House.

Kind regards,

Cath Catchpole
Partner